



Board Officers

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Assistant Professor
Department of Health
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Michael Towle, FACHE,
FHFMA
Vice President of
Finance and Strategy
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President's Note Spring 2022

It has been two years since the beginning of the pandemic, and I feel I must start by thanking all of you for your tireless work over this time to take care of your communities and support your employees on the front lines. Being a healthcare leader has never been more challenging than over the past two years. You are all heroes for staying at your posts and lending your excellent leadership skills that were so very needed. I am grateful to be able to work with you all.

I took over as the President of NNEAHE in November of 2020. (at a remote annual meeting.) I have said I may become known as the “zoom President” we have had to do so much remotely during my tenure! I am hopeful that we will be successful in holding our 2022 annual meeting in person. Save the date, November 17 and 18, at the Westin in Portland Maine! Always a popular spot with a good turnout. I can't wait to see many of you face to face again.

We did hold our 2021 annual meeting in person at the Woodstock Inn in Woodstock VT last November. We had a smaller crowd, and used Covid precautions, with a hybrid event on Friday. Overall it was success despite the differing format. Our new Board was seated that day and they are highlighted as a part of this newsletter.

Though I was unable to attend at the last minute, the feedback on the 2022 Congress was excellent. I'm sure everyone was thrilled to be back in person and learning together. You can read about our Award of Chapter Merit on the next page. It was our Chapter's first award in many years and we are very proud of our new fellows.

Our Board did hold its' annual planning retreat virtually in January. This year we have made a re-newed commitment to educating our chapter on Diversity, Equity and Inclusion, as well as trying to develop our Board. We have had great success in sourcing new Board members over the last couple of years. This remains vitally important to continuity and carrying on the work of the Chapter. Thanks to all of you who have agreed to serve!

I am aware of one DEI event being held this year at the Maine Hospital Association Summer forum on June 17. Tyson Thornton, Regent for Maine has put together a great breakfast program for those of you who are able to attend.

I hope you find this newsletter informative. I have been behind in getting these out to you during the pandemic and I'm committed to making up for lost time.

My Best,
Marie Vienneau, Chapter President

Board of Directors

Regents

Vermont:

Brian Nail, FACHE
President & CEO
North Country Hospital

Maine:

Tyson Thornton
Volunteer Coordinator
Sr. Director of Therapeutics and
Support Services
Northern Light Sebasticook Valley
Hospital

New Hampshire:

J. Tate Curti, FACHE
Chief Operating Officer
Elliot Health System
Manchester, NH

Board Members

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Senior VP, Clinical Operations
Northern Light Health

Kevin Donovan, FACHE
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LRGHealthcare

James Alvarez, FACHE
Vice President of Support Services
The University of Vermont Medical
Center

Charlie Jones, FACHE
UVM Health Network Director, Project
Management

Jill Berry-Bowen, RN, MSN, MBA, FACHE
CEO, Let's Lead, LLC

Sidi Cuko, FACHE
VP Ancillary Services & Supply Chain
Solution Health

Steve Merz, FACHE
Chief Operating Officer
Sheppard Pratt Solutions

Ex-Officio

Jennifer Brewer, RN, BSN, MBA, FACHE
AVP Telehealth Services Admin
Northern Light Health

Tiffany Love, PhD, APRN, FACHE
AVP & Chief Nursing Officer
UVM Health Network/Porter Medical

Award of Chapter Merit



NNEAHE received the Award of Chapter Merit this year for the first time in many years. It was awarded at Congress in March 2022. The award was for the number of members whom we had advance to fellow in 2021. The advancing fellows were :

Alexander L. Abbott, FACHE
Michael Baumann, MD, FACHE
Kathryn G. Cope, FACHE
Jennifer M. Goodrich, FACHE
Jennifer Guss, FACHE
Tricia G. Mercer, FACHE
Christine Pillsbury, FACHE
Jennifer R. Powers, FACHE
Matthew R. Trombley, MBA, FACHE
Marva Williams-Lowe, PharmD, FACHE

Congratulations to you all!!

2021 Chapter Awards

Christa Fahey, 2021 SOHL Outstanding Leadership Award

Charlie Jones, FACHE, ACHE Service Award.

Tyson Thornton, FACHE, ACHE Service Award



Maine Regent Message From Tyson Thornton

Hello Maine ACHE Members and Fellows,

I hope you all continue to be well. Spring has sprung and summer is not too far out of site now!

In January, the NNEAHE Board held our annual board retreat virtually. It was an excellent opportunity to debrief and focus on our commitments to our membership for 2022. We have both spring and fall educational sessions planned and will be releasing more information soon on the format and content of those sessions. Please keep an eye out for emails and social media communication regarding these local events.

If you were able to attend the 2022 ACHE Congress on Healthcare Leadership in March, you will know it was wonderful and that our chapter received an Award of Chapter Merit. Congratulations on advancing!

The Summer Forum is scheduled for June 15-17th. On Thursday, June 16th, we will begin the day with the ACHE breakfast meeting in the Penobscot Bay Room sponsored by ACHE and NNEAHE. Marwa Hassanien, MS, M.Ed, Northern Light Health Director, Diversity, Equity and Inclusion will be speaking on "*Our Equity and Inclusion Journey*". This session will be accredited by ACHE as 1 hour of Category II (qualified) Educational Credit.

Tyson Thornton, FACHE

**Founding Member
and Former NNEAHE
President named
Governor for the
American College of
Healthcare
Executives!**



**Karen F. Clements, RN,
FACHE**

**Chief Nursing Officer
Dartmouth-Hitchcock
Medical Center &
Community Group
Practices**

Lebanon, New Hampshire

Karen F. Clements, RN, FACHE, is CNO, Dartmouth-Hitchcock Medical Center & Community Group Practices, Lebanon, N.H.

She also serves on the Board of Governors of the of the American College of Healthcare Executives, an international professional society of more than 48,000 healthcare executives who lead hospitals, healthcare systems and other healthcare organizations. With comprehensive programs in credentialing, education, career counseling, publications and research, ACHE works toward its goal of being the preeminent professional society for leaders dedicated to advancing health.

Board certified in healthcare management as an ACHE Fellow, Ms. Clements served as the ACHE Regent for New Hampshire from 2018 to 2021, as the ACHE Interim Regent for New Hampshire from 2016 to 2018, and on several ACHE committees. She also serves as the immediate past president and education chair for the Northern New England Association of Healthcare Executives, an ACHE chapter.

Before assuming her current role in 2016, she was associate CNO, Ambulatory, Primary Care, Emergency & Psychiatric Services, Care Management, System Staffing Office, Patient Placement, from 2015 to 2016; administrative director, Ambulatory & Physician Practice Nursing Service, in 2015; director, Emergency Department, Patient Placement Services, from 2014 to 2015; and program director, Patient Placement Services, from 2013 to 2014.

Prior to that, Ms. Clements was interim chief nursing executive, Dartmouth-Hitchcock Health, Lebanon, N.H., from 2016 to 2017; and vice president, Nursing and Patient Care Services/CNO, Acadia Hospital, Bangor, Maine, from 2010 to 2013. Between 1991 and 2010, she worked at Eastern Maine Medical Center, Bangor, Maine, in several capacities: administrator, Patient Care Services (2005 to 2010); department head nurse/nurse manager of an ED; department head nurse/practice manager of an orthopedic clinic; and department head nurse, walk-in care hospital-based urgent care clinic (1999 to 2005); and charge nurse/clinical nurse, ED/Medical-Surgical, House Resource (1991 to 1999). Earlier, she served as a captain, active duty, with the U.S. Army Nurse Corps. from 1988 to 1991, and in reserve status from 1992 to 1999.

In addition to her service to ACHE, Ms. Clements serves as the immediate past president of the Lebanon-Riverside Rotary Club, as an executive leader in fundraising for United Way and on the board of Dick's House, Lebanon, N.H. During her career, she has received various accolades including the ACHE Regent's Award, ACHE Service Awards and recognition from the White House Medical Unit in 2008.

Ms. Clements earned a master's degree in healthcare delivery science from Dartmouth College, Tuck School of Business, and The Dartmouth Institute for Health Policy & Clinical Practice, Lebanon, N.H.; a master's degree in business from Husson University, Bangor, Maine; and a bachelor's degree in nursing from the University of Maine, Orono.